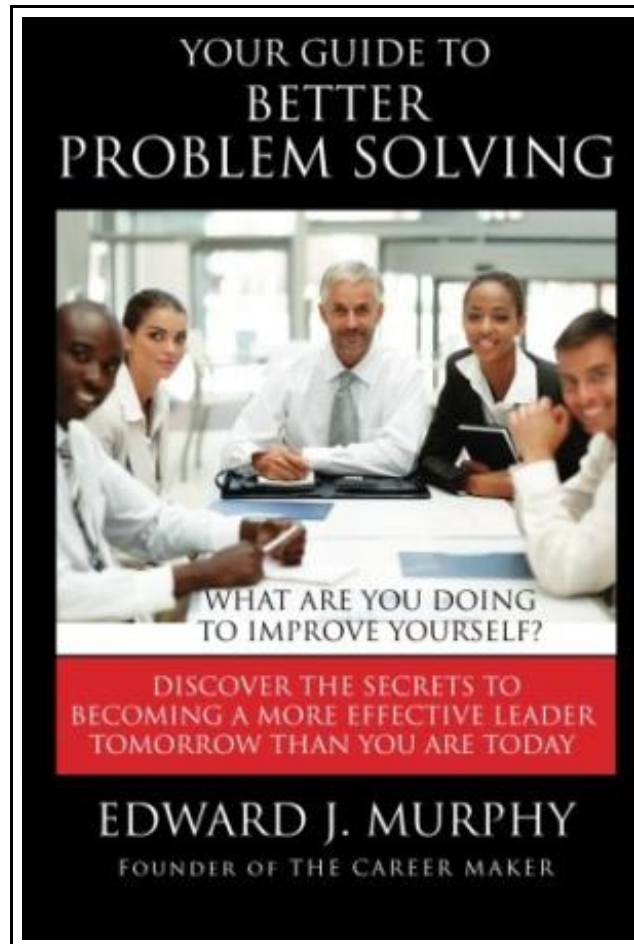


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Createspace, United States, 2015. Paperback. Book Condition: New. 229 x 152 mm. Language: English . Brand New Book ***** Print on Demand *****.This book is about Problem Solving and Decision Making, one of the 10 Core Competency of Effective Leadership, and what it takes to become a more effective Leader and Follower tomorrow than you are today, thus becoming absolutely essential to any employer. In this book you ll find all the tactics, techniques, and tools employers expect you to know, but are not taught anywhere but here. This book will help you enhance your ability to resolve problems more easily and to make better decisions, thus increasing your value added to any employer. Here you ll learn 4 most common types of problems, how to use the Problem Solving Process (includes the 8 steps of the Problem Solving Process, the 9 most crucial questions to ask before attempting to resolve any problem, how to use Root Cause Analysis (or RCA), what are acceptable assumptions, the 9 questions to ask to better identify all your unresolved issues, and the 7 steps of conducting a Brainstorming session); how to Prevent Problems (includes the 4 best ways to Prevent Problems, the 3 components of an Unanticipated Situation Plan (includes a Quick Response Team, a Pre-Stocking Site, and a Priority Response System), how and why you should conduct Rehearsals, how and why to maintain your Flexibility to Respond, and the 6 steps of taking Immediate Action), how to Correct Problems (includes using a Problem Resolution Meeting, the Common Sense Test, the 7 components of the Essence of a Finding, and a Mastermind meeting), how to Make Better Decisions (includes 10 simple things you can do to enhance your decision making skills); how to use Decision Making Tools (includes the Red Team/Blue Team...

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